

Pro Tech warrants this product to the original purchaser against defects in material and workmanship for six months from date of purchase:

For the period stated above, Pro Tech will either repair or replace at no charge the defective product with the same model or an equivalent model, provided the purchaser delivers the product in its original packaging or packaging affording an equal degree of protection, along with proof of purchase, to the authorized Pro Tech dealer from whom you purchased the product or to Pro Tech if the product was purchased directly from Pro Tech.

If your product requires service while under warranty, call Pro Tech Customer Service toll free at 203-210-7230 to obtain a Return Authorization Number (RMA). Return the product with the RMA Number noted on the outside of the package to: Pro Tech Technologies, Inc., 217 Westport Road, Wilton, CT 06897. Include your name, company name (if applicable), address, and phone number along with the RMA Number inside your package. (Packages will not be processed without this mandatory RMA information.)

For repair of any product not covered by or exceeding the date of warranty, simply follow the procedures above. Upon receiving the product, a service representative will contact you with the cost of repair or replacement. When the product is returned to the customer, standard shipping and handling fees will be charged to the customer.

This warranty does not cover defects or damage resulting from: (i) use of the product in other than its normal and customary manner, (ii) misuse, accident or neglect, (iii) improper operation, adjustment, alteration or modification of any kind, (iv) any attempt to disassemble or repair, or (v) spills of food or liquid. This warranty does not cover: (vi) products which have had the serial number removed or made illegible, or (vii) plastic surfaces and other eternally exposed parts scratched, discolored or otherwise damaged from normal use.

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To locate the dealer nearest you, or for service assistance or resolution of a service problem, or for product information, call: Pro Tech Technologies, Inc. at 1-800-468-8371 (203-226-4447) or visit Pro Tech's website at www.protechcommunications.com.

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