

LIMITED WARRANTY

Pro Tech warrants this product to the original purchaser against defects in material and workmanship for six months from date of purchase:

For the period stated above, Pro Tech will either repair or replace at no charge the defective product with the same model or an equivalent model, provided the purchaser delivers the product in its original packaging or packaging affording an equal degree of protection, along with proof of purchase, to the authorized Pro Tech dealer from whom you purchased the product or to Pro Tech if the product was purchased directly from Pro Tech.

If your product requires service while under warranty, call Pro Tech Customer Service toll free at 1-800-468-8371 to obtain a Return Authorization Number (RMA). Return the product with the RMA Number noted on the outside of the package to: Pro Tech Communications, Inc., 7525 Connelley Drive, Suite C, Hanover, MD 21076. Include your name, company name (if applicable), address, and phone number along with the RMA Number inside your package. (Packages will not be processed without this mandatory RMA information.)

For repair of any product not covered by or exceeding the date of warranty, simply follow the procedures above. Upon receiving the product, a service representative will contact you with the cost of repair or replacement. When the product is returned to the customer, standard shipping and handling fees will be charged to the customer.

This warranty does not cover defects or damage resulting from: (i) use of the product in other than its normal and customary manner, (ii) misuse, accident or neglect, (iii) improper operation, adjustment, alteration or modification of any kind, (iv) any attempt to disassemble or repair, or (v) spills of food or liquid. This warranty does not cover: (vi) products which have had the serial number removed or made illegible, or (vii) plastic surfaces and other externally exposed parts scratched, discolored or otherwise damaged from normal use.

THE WARRANTY REMEDIES SET FORTH ABOVE ARE EXCLUSIVE AND IN LIEU OF ALL OTHERS, WHETHER ORAL OR WRITTEN, EXPRESSED OR IMPLIED. NCT SPECIFICALLY DISCLAIMS ANY AND ALL IMPLIED WARRANTIES, INCLUDING, WITHOUT LIMITATION, WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. NO AGENT OR EMPLOYEE OF PRO TECH IS AUTHORIZED TO MAKE ANY MODIFICATION, EXTENSION OR ADDITION TO THIS WARRANTY. PRO TECH IS NOT RESPONSIBLE FOR SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES RESULTING FROM ANY BREACH OF WARRANTY OR UNDER ANY OTHER LEGAL THEORY, OR FAILURE TO MEET OR COMPLY WITH THE REQUIREMENTS OF ANY SAFETY, OR ENVIRONMENTAL LAW, ORDINANCE, CODE OR REGULATION OF ANY COUNTRY OR POLITICAL SUBDIVISION THEREOF.

Some states do not allow the exclusion or limitation of incidental or consequential damages, or allow limitations on how long an implied warranty lasts, so the above limitations or exclusion may not apply to you. This warranty gives you specific legal rights, and you may also have other rights that vary from state to state.

To locate the dealer nearest you, or for service assistance or resolution of a service problem, or for product information, call:

Pro Tech Communications, Inc. at 1-800-468-8371 (203-226-4447) or visit Pro Tech's website at www.protechcommunications.com.



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